

‘Work For Purpose’ Athlete’s Village Project 2012

‘Most Asked Questions’ from Rotarians

How will the money be paid?

Contributions to the WFP program from Cleanevent will be issued as a lump sum payment DIRECT to ROTARY INTERNATIONAL at the end of the two Olympic events. Disbursements to participating rotary clubs will be issued through Rotary International based on a pro rata calculation of volunteer hours deployed for the program and the individual clubs will determine their preferences in distributing the funds they have received to their charity of choice.

What about tax?

This is a Rotary International consideration and will be responsible to apply for specific exemption. Individuals offering their services for the WFP program are not receiving taxable income as all are volunteering their time on behalf of Rotary International.

Will I have to sign a waiver for National Insurance?

No, as you will be working as a part time volunteer and will not be required to sign a waiver for national insurance

Can we add ‘Gift Aid’?

No, as all individual volunteers are working on behalf of a specified Rotary Club, it is the club that receives the funds not the individual.

What is the London living wage?

All hours worked will be paid based on the basic rate of between £7.30 to £8.50, games time only, *(this hourly award rate will be subject to LOCOG review and will be confirmed by April, 2012)* This indicative hourly fee, will be paid (once it is confirmed) to Rotary WFP members or the public workforce, no pay rates difference between groups

What will be the shift rate per person that Rotary can expect?

Shift allowance could be around £59.50 per person per shift as this will need to be cleared and confirmed by LOCOG as a part of an agreement requiring Cleanevent to comply with the national employment patterns related to part time employment, therefore within a 8 hour shift – paid hours worked will be 7 hours and 1 hour break unpaid, but will include meals and beverages that will provided by for each volunteer at Cleanevent’s cost.

Who pays travel costs?

Individual will meet the cost of transport, unless Rotary International can arrange logistics using Rotary buses?

Application for complimentary travel pass for all accredited Cleanevent Rotary housekeeping holders is currently being considered by LOCOG.

Where will parking be?

LOCOG have not allocated any parking areas for any workforce at this stage, however RIBI Olympic Committee is currently in negotiations with LOCOG on this issue of car parking allocation for Rotary volunteers.

TEAM AND CLUB NOMINATIONS

When do you require the names of our teams?

LOCOG is applying pressure to have all names in the system for accreditation no later than 30th January 2012.

Stage 1 – 23rd December, 2011 – NAMES ONLY PER CLUB

Cleanevent requires names of any members representing each team to be submitted with phone and email details by 23rd December - urgent

Stage 2 – January 2012 – Rotary Accreditation Processing

It is important to process each Rotary applicant throughout the month of January as this is the window provided by LOCOG for Cleanevent to have early access to accrediting Rotary housekeeping workforce, before other LOCOG contractors. Once passed by LOCOG security process, scheduling of rostered days for this event program can be decided.

Can we apply in February 2012?

Unfortunately, if Rotary teams can not meet the cut off dates for accreditation, being December 2011 and early January 2012, the shortfall of housekeeping numbers for the village project will be assigned over to the Cleanevent general public nominations, currently on file.

Please just submit names per team as quickly as possible...the more Rotary teams are commissioned the more funds are raise for your local CHARITIES.

Are the teams for this project made up of only Rotarians?

No, teams can be made up from members of your family and or your friends, providing one official Rotarian is in the team as a supervisor, alternatively, if no Rotary supervisor, the individuals being family /friends will be representing that Rotary club team without a Rotarian member...that will be your choice, Cleanevent requires five (5) members in total per team

Consider approaching your CHARITY GROUPS to make up teams, they surely have hundreds of volunteers that would be very eager to become involved in and or representing your team.

Is there a restriction of age for this team?



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Minimum age is set at 18 years for Athletes Village venue as set by LOCOG.

TEAM COMPOSITION

Each team will consist of –

1 x Rotary Team Leader and 4 x Rotary Family or Friends or
5 x Charity Volunteers/Rotary Family or Friends (*without rotary supervisors, providing a Rotarian representing the club, sign’s off on this agreement?*)

Can a team have substitutes?

For roster and training efficiencies it is advisable to retain the same team members throughout your selected or designated term of service within the program.

We want 10 in our team is that OK?

We can not have more than 5 housekeepers per room; therefore create two teams for a designated zone.

What is the minimum period you would want a team to work?

For ease of rostering and minimizing complicated individual changes, we would like a team to stay together for blocks teams for **8, 10, or 12 days** contribution to the housekeeping services. You can also decide to have one week on, have a break and come back to the program if you wish.

What is the date ranges required for the London 2012 Athlete’s Village ‘Work For Purpose’ Program?

Training

All accredited personnel will be required for **ONE DAY** training for any day between 25th **June** to 3rd **July, 2012**

Olympic Operations

Housekeeping services - 23rd **July** to 14th **August, 2012.**

Paralympics Operations

Housekeeping services - 29th **August** to 11th **September, 2012.**

HOUSEKEEPING SHIFTS

Main day shift is from **8.00am to 4pm** includes 1 hour break.

We can’t get in for 8.30am are there other shifts?

Yes, an afternoon shift is available starting at 3.00pm to 11pm, including a 1 hour dinner break - but only a limited number of teams will be allocated to this shift?

Housekeeping Duties

Each team will be responsible for a zone of rooms per shift. The work is not heavy duty but comprises of light duties such as, dusting, window cleaning, general office, room and bedroom tidying up and light backpack vacuum cleaning, with bed making

which requires two linen sheets being changed and a light duvet cover to complete bed making service.

MEALS and REFRESHMENTS

All Rotary housekeeping staff will be provided with meal/beverage vouchers for their lunch or dinner breaks to be taken on pre planned staggered breaks per shift.

Dining for all rotary teams will be situated in the main athlete village dining hall.

Are there opportunities for those with mobility problems?

Yes, we have limited duties within the laundry service operations.

What is the uniform like?

Cleanevent will provide Housekeeping uniforms which will consist of – Track Pants (black) - Polo Shirt (blue, white and grey) Bar Apron (black) and Cap (blue, white and black).

Do I need special shoes?

Black closed toe comfortable flat shoes are required and should be provided by each team member, however, Cleanevent is currently sourcing a sponsor for this item, but for the moment it is up to the individual to supply shoes.

ACCOMMODATION

Will there be any accommodation for Rotary teams?

Limited dormitory bunk style accommodation housing up to 8 persons to a room is available, off site and close to rail station.

The fee for each person will be £12.50 per day, which includes three meals a day.

Do you need the project information when we sign up?

Charity selection is preferable before hand but not essential.

What are the benefits to the company through the use of Rotary Teams –

Financial

There is no fiscal benefit to Cleanevent nor was there for a similar program implemented within the Melbourne 2006 Commonwealth Games.

Any possible savings to Cleanevent by recruiting volunteers as opposed to general permanent/part time public staff in relation to national insurance allowance etc, is very much offset by the



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cost to the company of staggered/short term roster planning adjustments of Rotary team members, as opposed to a straight

What are the benefits to the company through the use of Rotary Teams? – *continued*

Financial

set roster of 35 day full time deployment term for any public labour contracted for the entire games period.

We plan to pay Rotary exactly the same rate as the public workforce will receive.

The degree of funds into Rotary will be based on the amount of teams committed to this program.

If there is a shortfall of Rotary numbers, Cleanevent will then offer workforce housekeeping services to the general public at exactly the same award rate.

Rationale - Integrity and Trustworthiness

Athletes living quarters are subject to absolute security, hence for selecting Rotary members and friends for this responsible task, Cleanevent believe the calibre of members participating within this venue, will act with a sense of social responsibility, integrity, honesty and goodwill, all elements combined will bring confidence to athletes and LOCOG.

Rotarians are renowned world wide to have a track record of getting the job done...that is fundamental for this important program.

Public Relations

Implementing any publicity involving Rotary assignment for this massive logistical under taking in this WFP Athletes Village Housekeeping project, is not the only catalyst for exposure, but using this message/story to headline the legacy this initiative raise with the significant contribution into worthwhile local communities and international charities on behalf on Rotary.

There is certainly a ‘Win Win’ spin off PR story for all parties, no doubt, however the main benefactor of this WFP project is London 2012, Rotary International and all the members and friends involved in this ‘once in a life time experience’

What is the relationship between the Australian parent company and Cleanevent in the UK?

Spotless Services UK and its operational brand Cleanevent are wholly owned by Spotless Group and is a publicly listed entity on the Australian Stock Exchange.

What is the company response to the headline ‘Rotarians take jobs from the unemployed’?

Cleanevent offers 80% of all workforce labour services for the Olympic Games contract to the general public and has decide to offer the balance of 20% to community charitable services such **What is the company response to the headline ‘Rotarians take jobs from the unemployed’? -*continued***

as Rotary...we believe that is fair and honourable to all concerned and a great legacy to the country.

Furthermore, projects like the Olympic and Commonwealth Games only exist with the complex styles of labour deployment that include paid staff, thousands of volunteers and in this instance ‘Work for Purpose’, labour contribution of services.

Rotarians from around the globe have often agreed to take-on deployments that general public "paid for" workers could have been involved, however in selected cases, these projects are in community's that can not provide the necessary general public workforce required.

In this program Cleanevent is offering thousand of employment positions to the general public as well as a smaller employment opportunity for community charitable institutions that will be represented by Rotary International.

What is the Potential Fundraising Opportunity through Rotary “Work For Purpose Program”.

Cleanevent UK has set aside the potential fundraising reward of between **£1,100,000** and **£1,500,000** if all shifts over the complete duration of the Olympic and Paralympics games are serviced by Rotary Clubs and their volunteers, based on-

Olympic Games - Village Housekeeping WFP program

850 shifts (160 teams) per day x £59.50/shift x 22 day duration =
£1,113,000

Paralympics Games - Village Housekeeping WFP program

625 shifts (125 teams) per day x £59.50/shift x 13 day duration =
£480,000

Total POTENTIAL ROTARY POT OF GOLD for Charities

£ 1,500,000 +

